

## What information can a Club Welfare Officer provide?

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- How do I contact you should I need to?
- Is the club SwimMark accredited? If not, why not?
- Can I see the club copy of [Wavepower](#) and specifically section six which is written for parents?
- Are there any procedures in place for dealing with concerns, complaints and disciplinary issues and who do I need to approach to raise such issues?
- Are all coaches and teachers suitably qualified and experienced?
- Does the club follow Swim England guidance in Wavepower on away events?
- Does the club follow the Swim England anti-bullying policy?
- Does the club arrange for all appropriate coaches, teachers and volunteers involved with the supervision of children at the club to attend approved child safeguarding training?
- Are parents encouraged to watch or become involved in the club and their child's training in an appropriate manner?

Do the children and parents in your sports club know who you are? <https://t.co/L9c9VuC1fE>  
[pic.twitter.com/Hnaqk1PfEG](https://t.co/L9c9VuC1fE)

— ChildProtectionSport (@TheCPSU) [26 March 2018](#)

### FAQ Information

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<http://www.somersetasa.org/sasa/en/?section=knowledge&cmd=article&id=31&pdfview=1>